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|  | **Clinical Meeting****FRIDAY 22.04.2022 11.00am** |
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| Meeting called by: Practice Manager |  | Note taker:  |  |
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| Attendees:Dr MalikAnn-Marie RoseShameem AliWendy Taylor (Lead Patient |  |
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| **----- Minutes -----****Dr Malik - Welcome**Welcomed the chair to the meeting and acknowledge apologies. Meetings have been difficult to arrange these last 2 years due to covid, but the Practice has continued to engage with the PPG Members as much as possible.**New Letter**The Practice publishes a Newsletter for patients, and this contains all the relevant information for the coming months. These are printed and put in reception in Spring, Summer, Autumn and WinterThe Newsletter folder in in reception and we had a look through the last few to get an idea of what’s been happening at the Practice.**PCN5 consist of 10 Practices in this area working together**PCN5 delivered the HUB for covid vaccines for the 10 PracticesPCN5 will deliver out of hours Enhanced Access for our patients so giving them more choice and availability of appointmentsPNC5 – New staff have been employed to help deliver and improve on our services. The Practice has been allocated a pharmacist who will work with us and help with the workload.PCN5 – Are looking for new ARRS staff to join the team to help with the increased workload.**Mapping of Appointments**The Practice had to complete an exercise where all appointments for the Practice will be mapped so the government can see how practices are offering appointments and working. Reports will be published on how well GP Practices are doing and if they are meeting the needs of the Bradford Population**NHS GP Survey**The NHS GP Survey is sent out by NHS England to random patients at the Practice. These are sent out Jan-March each year and nobody knows who will get a survey, so the Practice has been encouraging everyone to complete and return. The Practice use Text messages asking patients to complete, we have leaflets on the front desk asking patients to complete, the reception staff, GP’s and all clinical staff encourage patients to complete the form if they receive one. Results will be published next month for 2022 |
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| **Other Information** |

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|  | **Clinical Meeting** |
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| Meeting called by:  |  | Note taker |  |
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| Attendees: |  |
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| **---------- Agenda Topics ----------** |
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